

*Training on the Human Element: STCW and MLC for
Enlargement Countries*

Enhance your knowledge on the STCW Convention and Code Quality Standards System & Monitoring

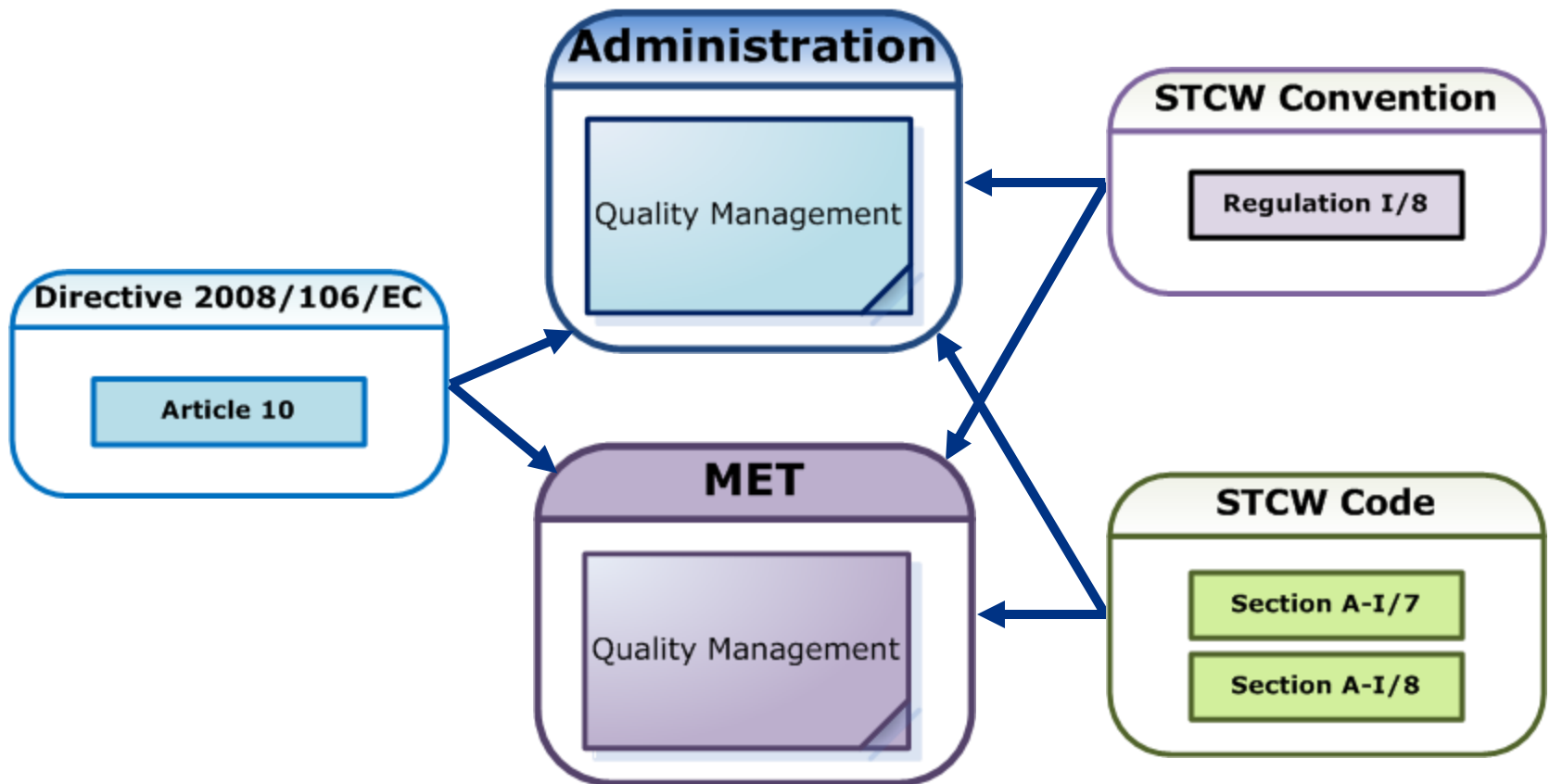
Antonio Hevia Rodriguez / Senior Project Officer

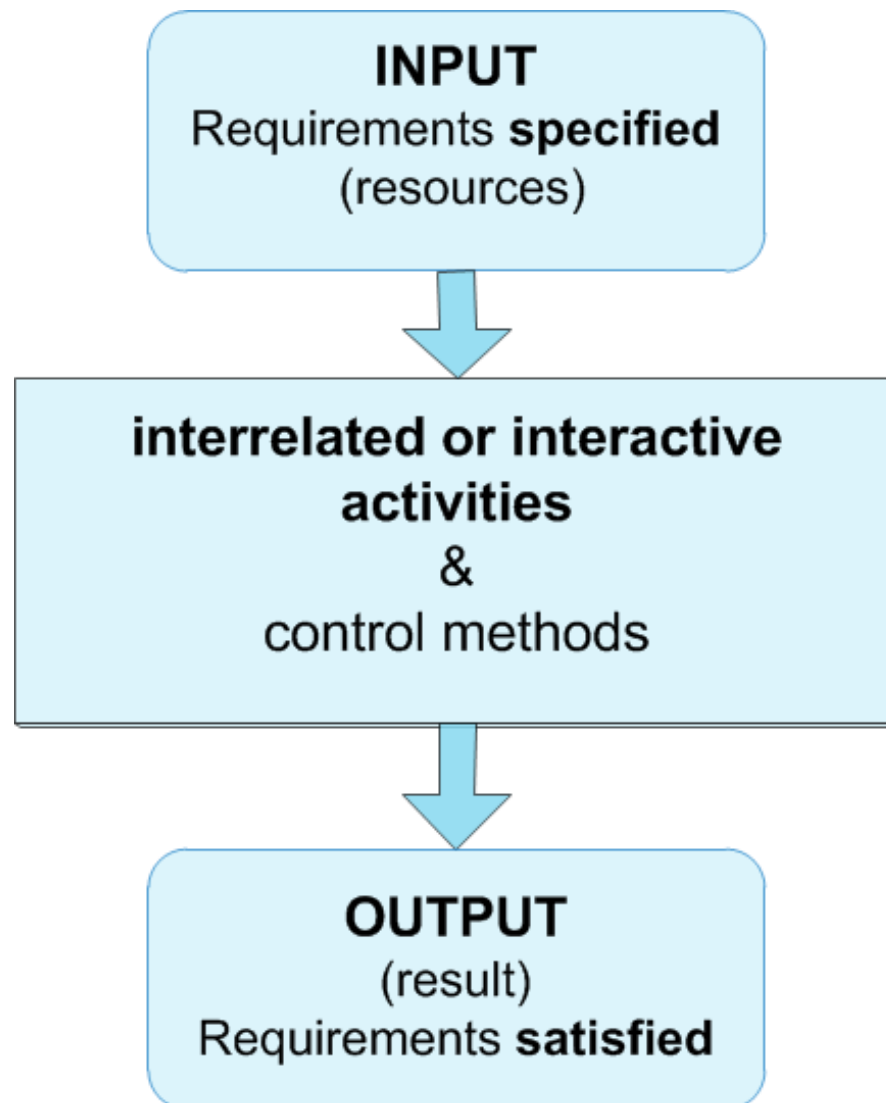
Catarina Ramos / Senior Project Officer

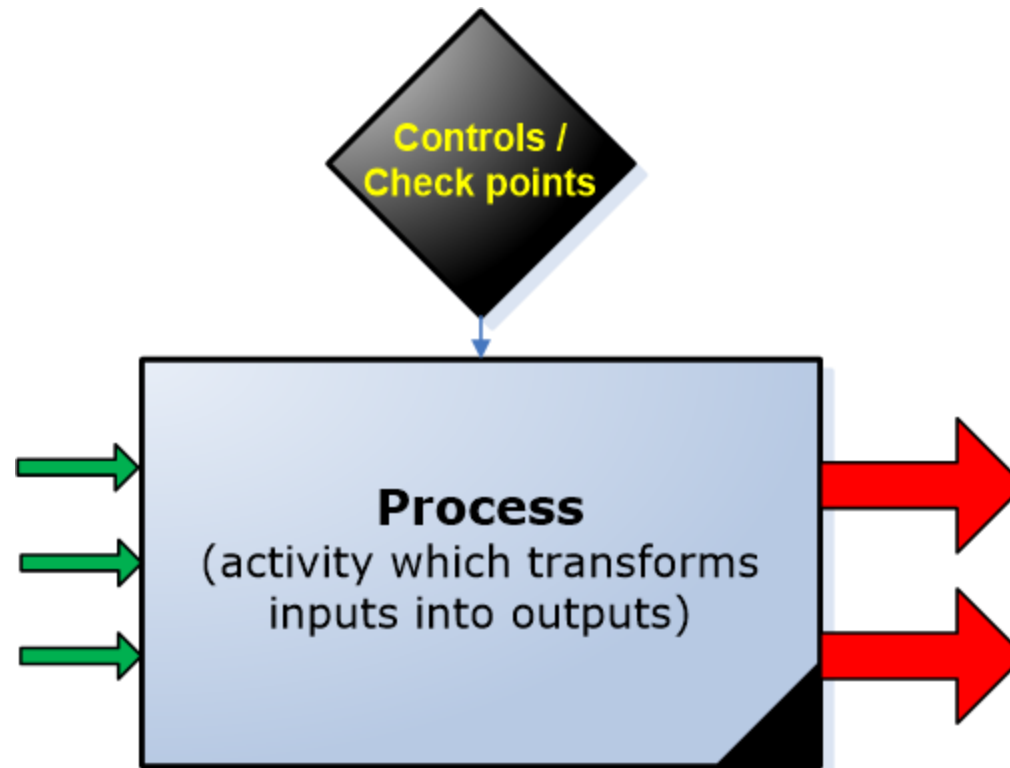
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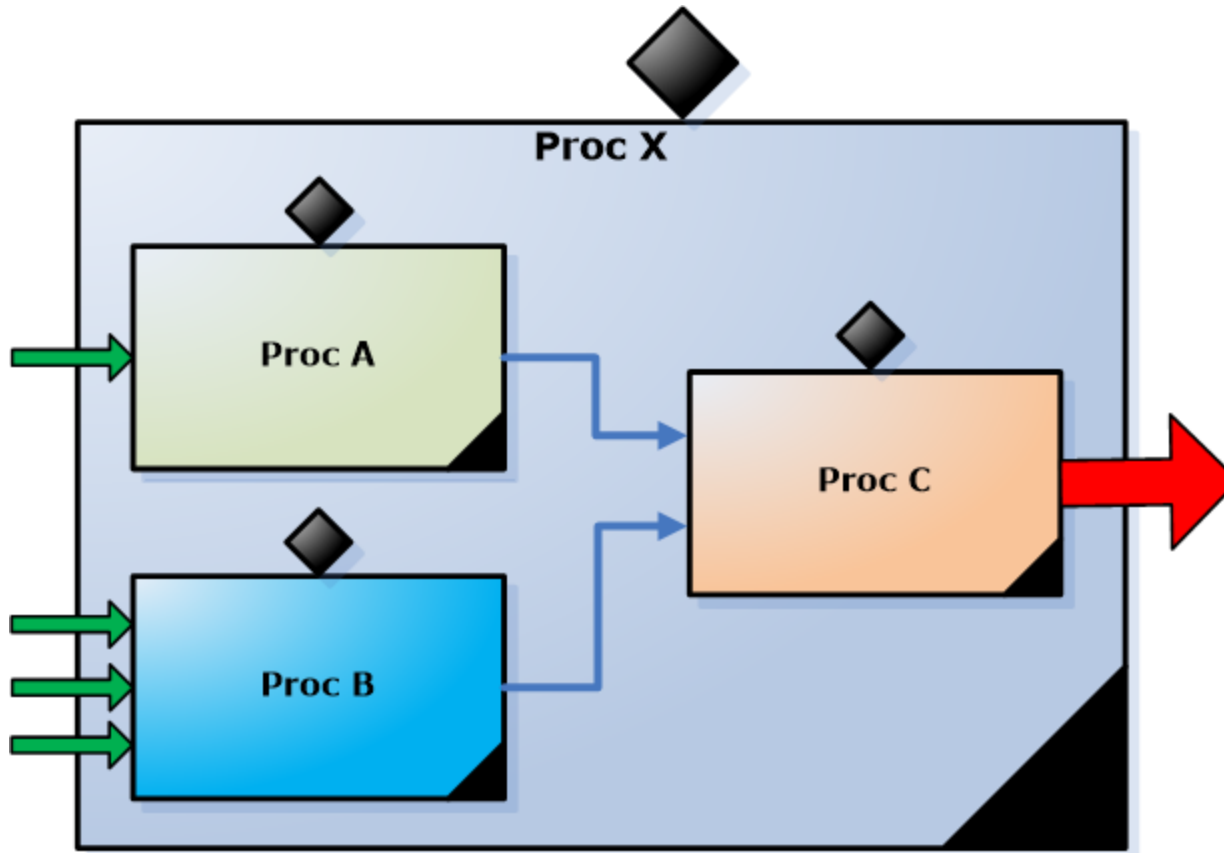
Lisbon, Portugal / 9 – 10 July 2019





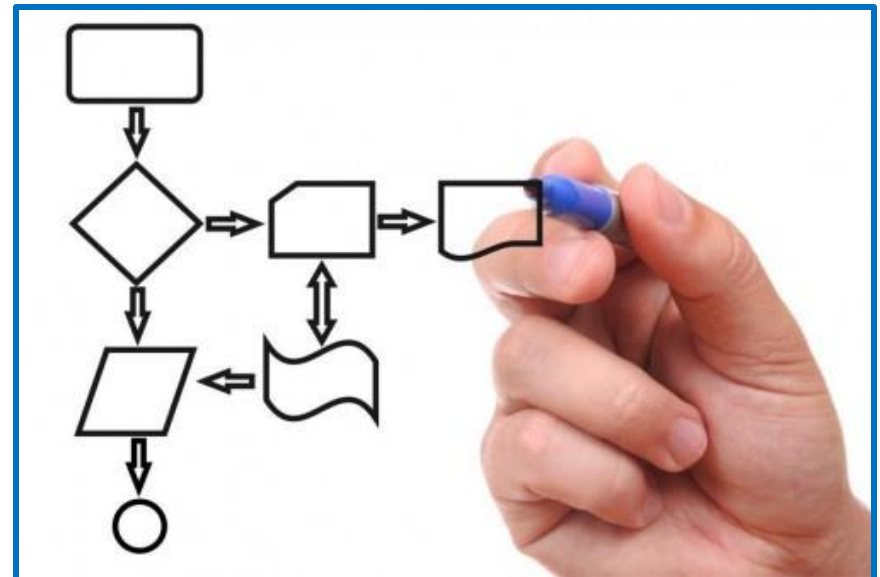
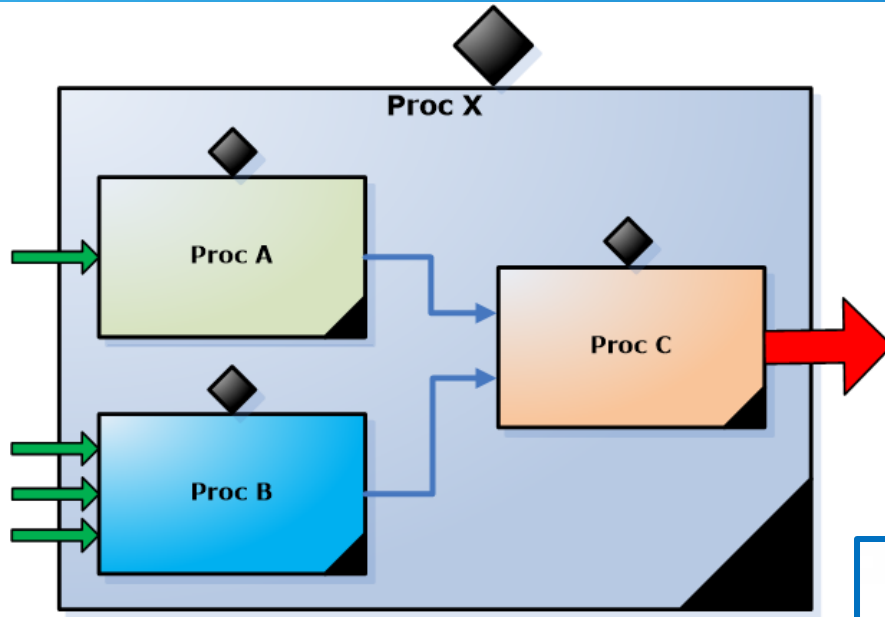






Quality standards

Process vs Procedure



Processes Administration

**Quality
Management**

**Programme and
Course Approval**

**Qualification and
Training of
Assessors,
Instructors and
Supervisors**

On-Board Training

**Assessment of
Competence**

**Monitoring of
Training &
Assessment**

**Certification and
Endorsement**

Dispensation

Registration

Revalidation

**Recognition of
Certificates**

Medical Standards

**Incompetence and
Fraud prevention**

**Responsibility of
companies**

**Communication of
Information**

Penalties

Processes MET

**Quality
Management**

**Course Design,
Review and
Approval**

**Qualification and
Training of
Assessors,
Instructors and
Supervisors**

**Monitoring and
Supervision of
Training**

Training Facilities

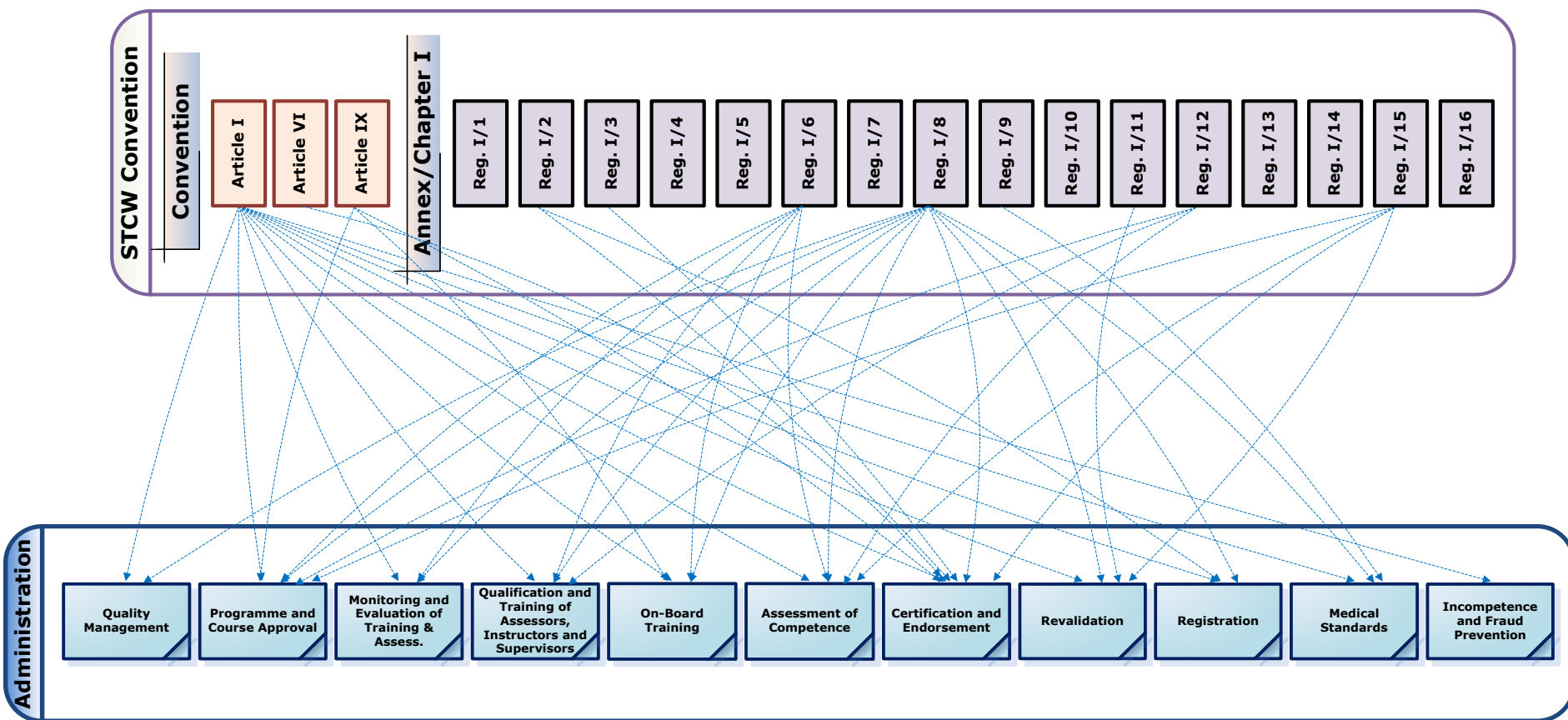
Use of Simulators

Examination

**Admission of
Students and
Issue of
Documentary
Evidence**

Quality standards

Why process approach ?



- 1 Each Party ***shall ensure*** that
 - .1 ...***all training, assessment of competence, certification***, including ***medical certification, endorsement*** and ***revalidation*** activities carried out by non-governmental agencies or entities under its authority are ***continuously monitored through a quality standards system*** to ensure ***achievement of defined objectives***, including those concerning the ***qualifications and experience of instructors and assessors***
 - .2 where ***governmental agencies or entities*** perform such activities, there ***shall be a quality standards system***

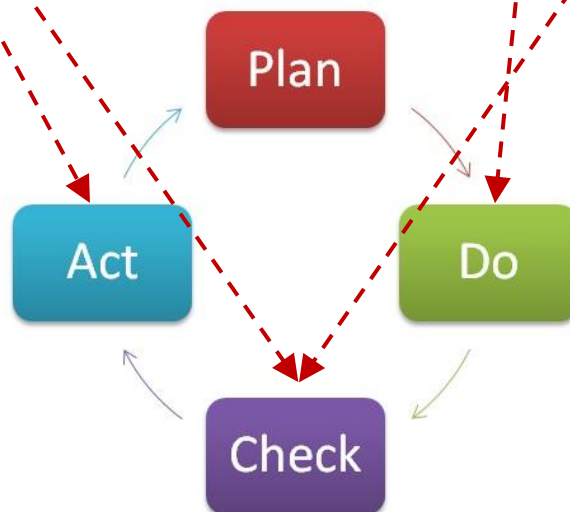
Section A-I/8.2:

The field of application of the quality standards shall cover the **administration of the certification system, all training courses and programmes, examinations and assessments** carried out by or under the authority of a Party and the **qualifications and experience** required of **instructors** and **assessors**, having regard to the policies, systems, controls and internal quality assurance reviews established to ensure achievement of the defined objectives.

Section B-I/8.2:

- Quality standards model for the administration of the certification system
- Quality standards model for the assessment of knowledge understanding, skills and competence

2 having regard to the policies, systems, controls and internal quality assurance reviews established to ensure achievement of the defined objectives.



Administration

Quality Management

- administration of the certification system

Certification and
Endorsement

Dispensation

Revalidation

Recognition of
Certificates

Registration

Medical Certification

- all training programmes and courses
- examinations and assessments

Programme and
Course Approval

Qualification and
Training of
Assessors,
Instructors and
Supervisors

On-Board Training

Assessment of
Competence

Monitoring and
Evaluation of
Training & Assess.

- other processes ?

Responsibilities of
companies

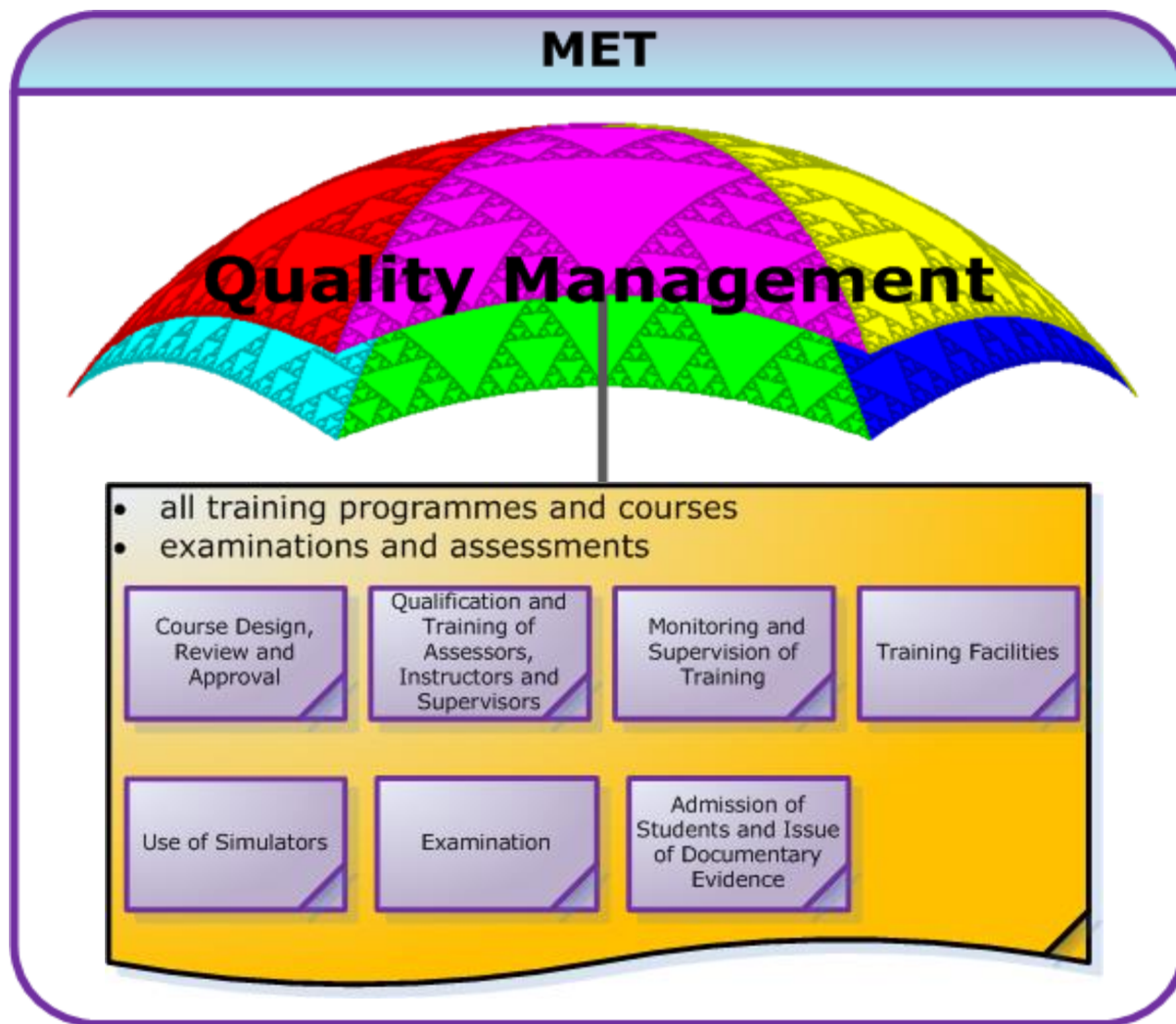
Communication of
Information

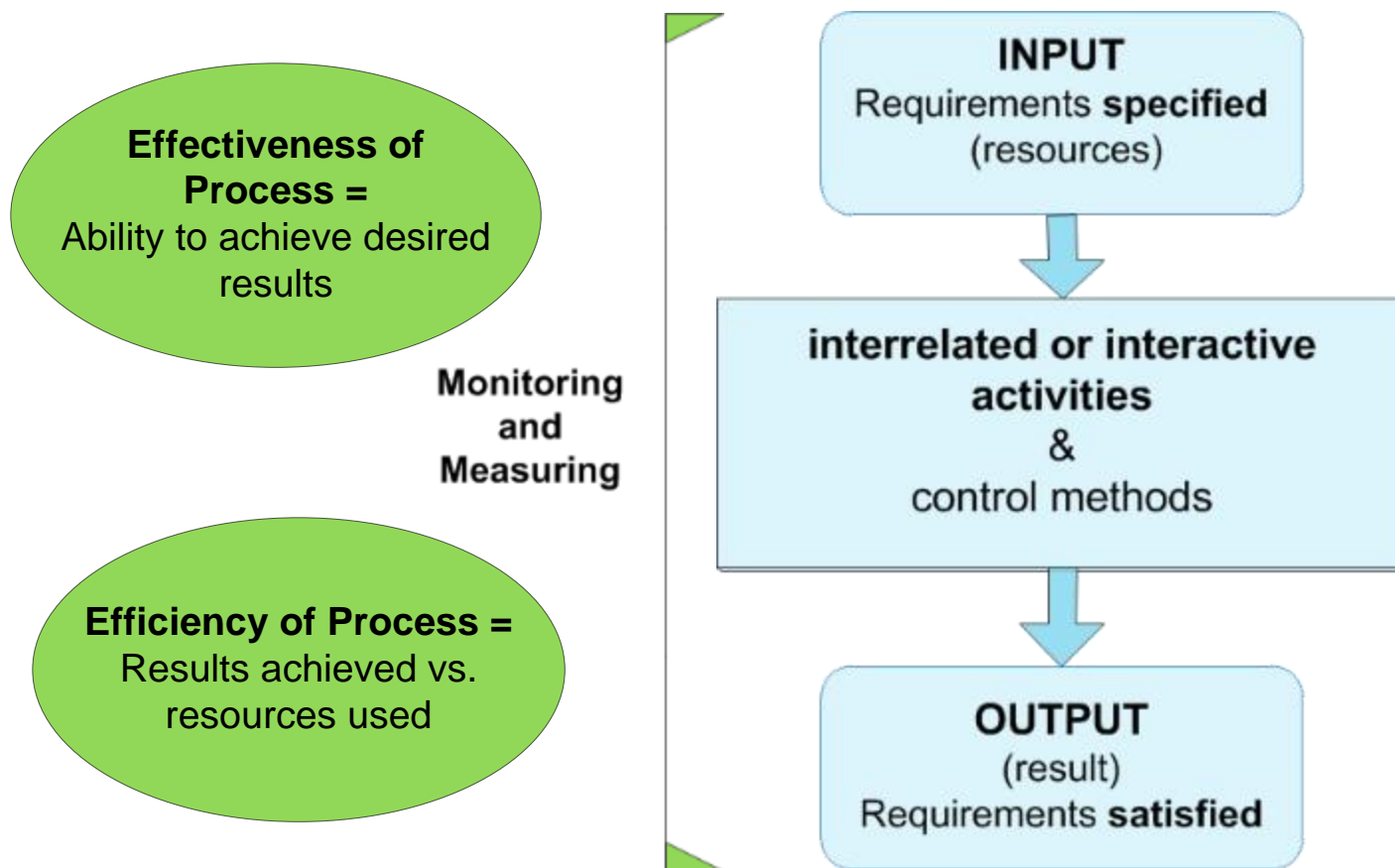
Incompetence and
Fraud Prevention

Penalties

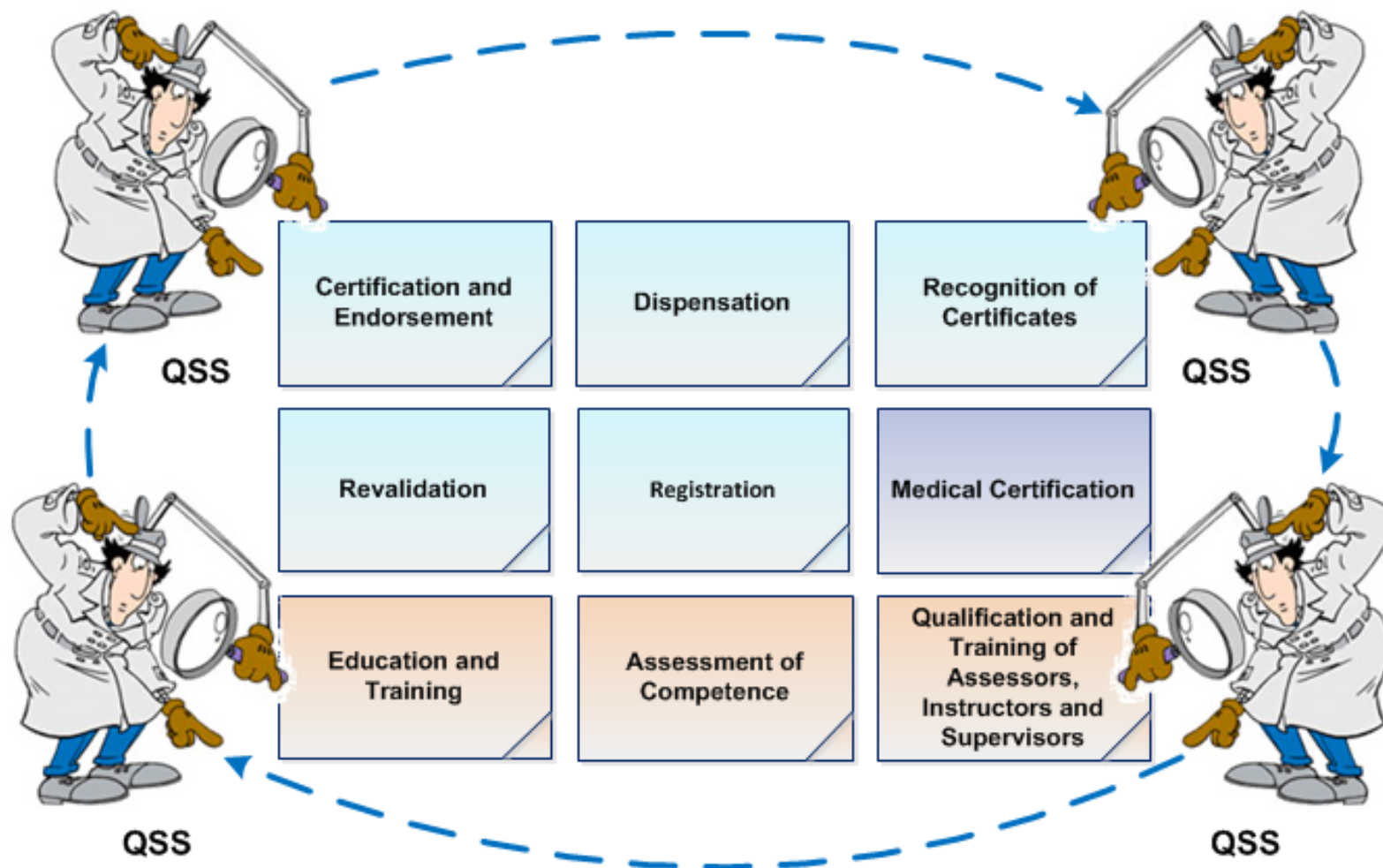
Control Procedures

Conduct of Trials





Continuously monitored ... to ensure achievement of defined objectives



- 2 Each Party shall also ensure that an evaluation is periodically undertaken ... by persons who are not themselves involved in the activities concerned



*independent
evaluator*

- Key elements for quality standard models
- Quality standards model for the administration of the certification system
- Quality standards model for assessment of knowledge, understanding, skills and competence
- The independent evaluation
- The report

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